John Brandon

4187 Marine Drive Garland, TX 75044 (123) 456-7890 yourmail@email.com

OBJECTIVE: Senior Network Administrator in a Reputed Organization

SUMMARY: Network administrator with 15 years experience in the planning,

design, and implementation of network technologies. Background includes hands-on experience with multi-platform, LAN/WAN environments. Demonstrated record of success in troubleshooting computers, increasing efficiency, and optimizing the access and utilization of shared information. Specialist in extending technology

services from corporate headquarters to field operations.

Professionally certified in a wide range of networking technologies.

PRIMARY SKILLS:

Windows 2000 Server

- Cisco Switch 6500 (VLAN)
- Arcserve 6x
- Windows NT 4.0 Server
- Compag Insight Manager
- Compaq Smart Start
- Novell Netware 4.11/5.0
- HP Jetadmin
- TCP/IP, DHCP, and DNS
- NetSwitcher
- VPN and SMS
- Citrix, 3COM, Xircom

EXPERIENCE:

Central Texas CallCenters

Abilene, TX

Network Administrator

2008 to Present

Coordinated data and voice communications for domestic and international operations of multi-billion dollar corporation. Held financial oversight of local, national, and international division communication budgets in excess of \$4.9M.

- Designed new systems application that provided Web-based monitoring of all telecommunications activities.
- Established technical infrastructure requirements, including voice communications, voice over IP, hardware/software applications, PBX, CMS, server applications, Oracle database, SQL database, Centre Vu IP, Meeting Place, and Centre Vu Supervisor.

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 Analyzed costs resulting in reduction of \$17M in redundant technology-related expenses.

• Identified significant drain on corporate budget, reduced Cell-Pager-ISP expenses by 50% within 90 days.

Barnes Drilling Dallas, TX

Systems Administrator

2002 to 2008

Designed and constructed a wide-area network connecting satellite offices to corporate headquarters. Oversaw setup of servers and desktop workstations. Recruited and trained network and desktop support technicians. Prepared budgets and managed expenses. Configured routers, firewalls, domain name services, e-mail, Web, and ftp services.

- Implemented wide-area network to increase availability of field data at corporate headquarters and improve communications with field technicians.
- Researched, negotiated, and instituted standard server configuration for remote sites, achieving 27% cost savings while establishing a corporate-wide server standard.
- Performed impromptu security checks of servers and networks to verify adequate virus protection and compliance with corporate procedures.
- Conducted training sessions for server administrators to collaborate on future plans and coordinate IT development projects.

FW Stockyards Fort Worth, TX

Systems Engineer

1998 to 2002

Managed local area network, servers, and communications connections to remote locations. Installed network concentrators, bridges, routers, and repeaters. Configured network servers and trained local administrators on standard network server procedures, including virus protection and other security measures.

- Directed electrician to install network cabling to industry standards during renovation project.
- Developed and implemented desktop computing and networking standards to simplify network environment and troubleshooting.
- Connected remote sites to central network system to allow direct transfer of production and sales data.
- Designed and implemented a database to track network equipment, computers, servers, and software.

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EDUCATION: Baton Rouge State University

Baton Rouge, Louisiana

2002

Bachelor of Science (Mathematics)

Minor: Management Information Systems

CERTIFICATIONS:

• Novell Certified Engineer

- Microsoft Certified Systems Engineer
- Microsoft Certified Professional

REFERENCES: Available upon request