185 Maple Street Delaware 999-999-9999 marieclark@xyz.com

Objective: Seeking for a position of auto insurance in good reputed company where i can explore my skills and talent.

Key Skills

Good communication skill with fluency in English. Brief knowledge of all aspects of insurance policies and terms and conditions. Good organization and management skill which helps to develop a proper interaction with customer.

Ability of giving best performance while working in team or individually. Experience of more than five years.

Experience

Happy-Life Insurance Pvt Ltd **Junior Customer Service Representative** 2011 to Present

- · Worked as domestic and international customer service representative since last five years.
- · Worked as team leader and experienced interaction with peoples from many countries.
- Communicated directly with customer to promote the insurance policies and explained the all terms and rules.
- · Interacted with existing customers also get their feedback and complains according to service from insurance company.
- Prepare the daily, weekly and monthly report according to daily job and helped seniors to complete their tasks and projects.

Education

State University of Delaware **Bachelor of Science in Finance** Delaware 2012

References: Available upon request

Delaware